

POLICY 910, ATTACHMENT A - AHCCCS CONTRACTOR SERVICES/SERVICE SITE MONITORING

The following services and service sites shall be monitored at a minimum annually by Contractor Quality Management staff and shall include, but are not limited to, the following:

SERVICES	SERVICE SITES
<ul style="list-style-type: none"> • Behavioral Health Therapeutic Home Care Services • Behavioral Management • Behavioral health personal assistance • Family support • Peer support • Case Management Services • Emergency/Crisis Behavioral Health Services • Emergency Transportation • Evaluation and Screening (initial and ongoing assessment) • Group Therapy and Counseling • Individual Therapy and Counseling • Family Therapy and Counseling • Marriage/Family Counseling • Substance Abuse Treatment • Inpatient Hospital • Inpatient Psychiatric Facilities (residential treatment centers and sub-acute facilities) • Intensive Outpatient Services for Alcohol and/or Drug Services • Laboratory and Radiology Services for Psychotropic Medication Regulation and Diagnosis • Non-emergency Transportation • Nursing • Opioid Agonist Treatment • Partial Care (supervised day program, therapeutic day program and medical day program) • Psychosocial Rehabilitation (living skills training, health promotion and supported employment) • Psychotropic Medication • Psychotropic Medication Adjustment and Monitoring • Respite Care 	<ul style="list-style-type: none"> • Behavioral Health Outpatient Clinics • Behavioral Health Therapeutic Home (Children) • Behavioral Health Therapeutic Home (Adults) • Independent Clinic • Federally Qualified Health Center • Community Mental Health Center • Community/Rural Health Clinic (or Center) • Crisis Service Provider • Community Service Agency • Hospital (if it includes a distinct behavioral health or detoxification unit) • Inpatient Behavioral Health Facility • Behavioral Health Residential Facility • Residential Treatment Center • Psychiatric Hospital • Substance Abuse Transitional Center • Unclassified Facility • Integrated Clinic • Individual Respite Homes • Institutions for Mental Diseases • Habilitation Providers

A. The following services and service sites shall be monitored at a minimum every three years by Contractors, and shall include, but are not limited to, the following:

SERVICES	SERVICE SITES
<ul style="list-style-type: none"> • Ancillary • Dental • Emergency • Early Periodic Screening, Diagnosis and Treatment (EPSDT) • Family Planning • Obstetric • Pharmacy • Prevention and Wellness • Primary Care • Specialty Care • Other (e.g. Medical Equipment and Appliances / Medical Supplies, Home Health Services, Therapies, Transportation) 	<ul style="list-style-type: none"> • Ambulatory Facilities • Hospitals • Nursing Facilities • Individual Respite Homes

OPEN UNTIL 06/11/21

- B. In addition to the site monitoring requirements listed above, the following services and service sites shall be monitored by Arizona Long Term Care System (ALTCS) Contractors every three years or annually as noted, at a minimum, (unless otherwise noted), and must include, but are not limited to, the following:

OPEN UNTIL 06/11/21

SERVICES	SERVICE SITES
<ul style="list-style-type: none"> • Adult Day Health Care* • Ancillary • Attendant Care* • Dental • Medical Equipment and Appliances/ Medical Supplies • Emergency • Emergency Alert • Environmental Modifications • Early Periodic Screening, Diagnosis and Treatment (EPSDT) • Family Planning • Habilitation Services (as applicable) • Home Delivered Meals • Home Health Services • Homemaker* • Hospice • Medical/Acute Care • Obstetric • Personal Care Services † * • Directed Care Services ††* • Prevention and Wellness • Respiratory Therapy • Respite Care • Specialty Care • Therapies (Occupational Therapy [OT], Physical Therapy [PT], Speech Therapy [ST]) • Transportation <p>* These services must be reviewed annually. † defined in A.R.S. §_36-401(36) †† defined in A.R.S. §_36-401(15)</p>	<ul style="list-style-type: none"> • Assisted Living Centers* • Assisted Living Homes* • Ambulatory Facilities • Behavioral Health Facilities • Developmentally Disabled (DD) Group Homes* • Foster Care Homes* • Hospice* • Hospitals • Institution for Mental Diseases* • Intermediate Care Facility for Persons with Intellectual Disabilities* • Nursing Facilities* • <u>Nursing Supported Group Homes</u>*¹ • Own Home*² • Residential Treatment Centers* • Traumatic Brain Injury Facilities* • Individual Respite Homes*

¹ [Included Nursing Supported Group Homes under Service Sites](#)

² [Removed; DD QM does not monitor member's own home that is outside a group home setting](#)